USPS: Passport Service Change Implemented

March 23 at 11:23 a.m.

USPS will conduct all passport application services by appointment only, beginning March 25.

Customers can use a computer or mobile device to go to usps.com/scheduler to make appointments.

This feature, also known as the Retail Customer Appointment Scheduler, guides users through four easy steps, allowing them to choose a day, location and time, and to provide their details.

The scheduler will display available appointment times for participating Post Offices that offer passport appointment services within a selected radius. Users will receive notifications of their scheduled appointment.

The Postal Service made this change in accordance with new safety guidelines on social distancing due to COVID-19.

Source: USPS