


**MEMORANDUM OF UNDERSTANDING  
BETWEEN THE  
UNITED STATES POSTAL SERVICE  
AND THE  
AMERICAN POSTAL WORKERS UNION, AFL-CIO**

**Re: Telework Program for Customer Care Center (CCC) and Customer Retention Team (CRT) Clerk Craft Employees Pilot – Extension**

As part of the Memorandum of Understanding (MOU) *Re: Telework Program for Customer Care Center (CCC) and Customer Retention Team (CRT) Clerk Craft Employees Pilot*, the parties agreed that the telework program pilot will conclude no later than June 24, 2023.

The subject review process is ongoing and the parties to agree to extend discussions to finalize the agreement no later than July 28, 2023, unless extended by mutual agreement.

for   
Shannon Richardson  
Director, Labor Relations  
Contract Administration (APWU)  
United States Postal Service

  
Lamont Brooks  
Director, Clerk Craft  
American Postal Workers  
Union, AFL-CIO

Date: June 23, 2023