

## DEMAND BETTER POSTAL STAFFING

*It is unacceptable that post offices nationwide face staffing shortages, which cause long lines and unfair delays to our community. We call on the Postal Service to sufficiently staff our post offices so the public receives the “prompt, reliable, and efficient” service mandated by law.*



Members of the Philadelphia, Keystone, Lehigh Valley, Lancaster, and Eastern Montgomery County area locals, and the Pennsylvania APWU rally together in support of Better Staffing and Better Service on Workers Memorial Day 2023.

## ADD YOUR NAME TO OUR PETITION AND GET INVOLVED TODAY!

APWU members are raising the stakes on the issue of understaffing in the Postal Service.

While we have made some progress on staffing in a number of mail processing facilities, management has been resistant to increasing staffing levels in retail.

It is unacceptable that post offices are often temporarily closed, hours are shortened, and lines are long due to staffing shortages.

Short staffing undermines service and increases workplace stress. Having fully-staffed retail offices would not only benefit postal customers, it would relieve the pressure on our work lives.

### Better Service Begins with Better Staffing!

Our community depends on the “prompt, reliable, and efficient” service promised by law, and postal workers are proud to provide these essential services. By making our voices heard, we can all build a better Postal Service.

When thousands of us demand better postal services, we can make needed change.

Add your voice to those of your co-workers and community members regarding short staffing, reduced hours, and delays at post offices.

### How Else Can You Help?

- Talk with your local or state union about how you can help.
- Share the petition with co-workers, neighbors, and community members
- Invite your neighbors and other community members to share their experiences at [www.betterpostoffice.com](http://www.betterpostoffice.com) and demand action from postal management!
- Make a record of closed/vacant windows, long wait times, and box and delivery issues related to short staffing and service reductions.

Contact elected leaders to share your concerns, inform them of service and staffing issues, and introduce them to the campaign for better staffing and better service.

Visit [apwu.org/staffing](http://apwu.org/staffing) or scan the QR code to add your name to the petition.

Tell us how short staffing has affected you.



# APWU PROTESTS LIMITS ON PUBLIC COMMENTS AND INPUT AT USPS BOARD OF GOVERNORS MEETINGS

**On Dec. 6, 2023, President Mark Dimondstein wrote a letter to the members of the USPS Board of Governors over the curtailing of public comments and input to the Board. You can send your own letter of protest at [apwu.org/public-comments](https://apwu.org/public-comments) or by scanning the QR code.**



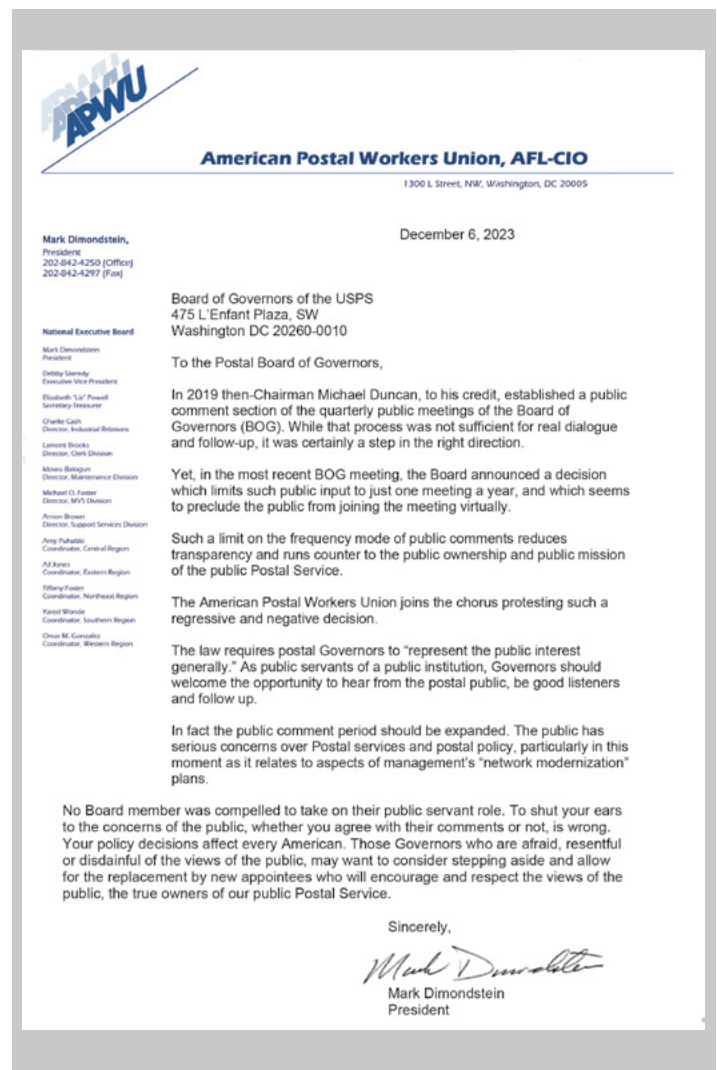
As postal workers, we know that one of the strengths of our union and of our work is the commitment to public service. But while the Postal Service proudly reaches the entire public every day, it's becoming harder for the people to share their views with postal management regarding service and management's plans for the future of the post office.

For years, the Postal Service has allowed public comment at open sessions of meetings of the Postal Board of Governors. In November, the Board announced a serious rollback in opportunities for public comment in the future.

The Postal Service is a public institution. The people should rightly be able to share their views on service issues and offer public input on management initiatives. While the previous process was already limited, efforts to reduce public comments are a step backward.

Postal workers and our allies can pressure the Board to reconsider their new policy and insist on transparency and accountability for the Board of Governors and postal management.

Visit [apwu.org/public-comments](https://apwu.org/public-comments) or scan the QR code above to add your name to our petition demanding that the Board of Governors allow for meaningful public comments at its meetings.



## USPS REPORT UNDERSCORES NEED TO EXPAND POSTAL SERVICES



The USPS reported a loss of \$6.5 billion in its Fiscal Year 2023 financial report, released on Nov. 14, 2023. The report highlights the changing ways that people are using the Postal Service and underscores the urgent need for the expansion of postal services.

The report attributes 2023 losses to a decrease in marketing mail revenue, as well as the significant impact of inflation on operating expenses.

New sources of revenue can offset the years-long decline in First-Class Mail volume, and can keep the public Postal Service relevant and viable for years to come. Potential new sources of revenue include postal banking, a nationwide network of electric vehicle (EV) charging stations, and more partnerships with the government, such as the successful Covid Test Kit Program.

Additionally, services to state, local, and tribal governments are now possible after passage of the *Postal Service Reform Act of 2022*. We have urged local and state organizations to work with local, state, and tribal governments to bring new partnerships to the USPS.

“Since 1970, the law requires the Postal Service to run on its own revenue, without taxpayer funding,” said APWU President Mark Dimondstein. “The best way to do this is not to cut services, but to expand them to ensure the future of quality postal services the people so rightly deserve.”