

# APWU MEMBERS PAINT A STARK PICTURE OF TOXIC WORKPLACES

An APWU workplace survey of more than ten thousand APWU members has painted a stark picture of hostile work environments, low morale, and understaffing, overseen by poorly trained, ineffective, and disrespectful managers.

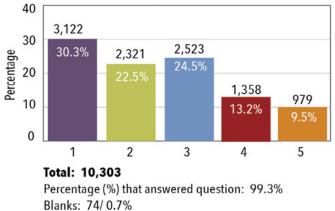
The survey was launched in March 2023, and an incredible 10,375 workers responded. Almost 78 percent of surveyed members said that they have witnessed or experienced a toxic work environment in the past two years.

Sixty-two percent of responders gave poor ratings for workplace morale, while only 18 percent rated morale positively.

"This survey shows just how deep the problem is," said APWU President Mark Dimondstein. "Across the country, managers are disrespecting workers and creating a toxic work environment. For the good of our members, and for the good of our public Postal Service, this has to stop, and we are determined to make it stop."

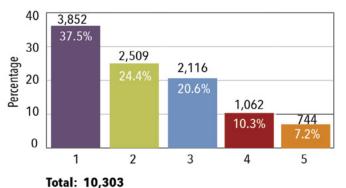
### Postal workers rate their workplace environment and morale very poorly

**On a scale of 1-5, how do you rate your workplace environment?** (One being the most unsatisfactory, five being the most satisfactory).



Total Surveys Received: 10,377

### **How would you rate worker morale in your workplace?** (One being very poor, five being very good).

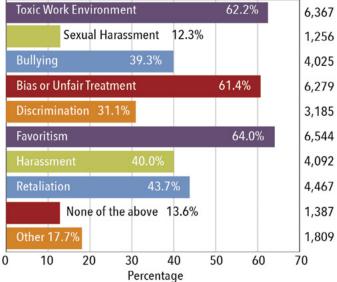


Percentage (%) that answered question: 99.1% Blanks: 94/ 0.9%

Total Surveys Received: 10,377

# Toxic work environments affect large majorities of postal workers

Do any of the following affect morale in your workplace?



#### Total: 10,299

Percentage (%) that answered question: 98.6% Blanks: 148/ 1.4% Total Surveys Received: 10,377

### Have you personally experienced or witnessed a toxic work environment in the last two years?

	Yes		i.				77.8%	7,933
	No	22.2%						2,264
0	10	20	30	40	50	60	70	80
			F	Percenta	ige			

Total: 10,197

Percentage (%) that answered question: 98.3% Blanks: 180/1.7% Total Surveys Received: 10,377

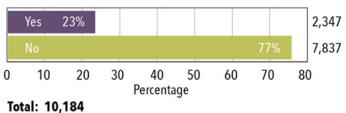
# IS YOUR MANAGER MAKING WORK LIFE MISERABLE? DONT SUFFER IN SILENCE!

If you or other APWU members are working in a hostile work environment, talk to your steward about how you can take action. Discuss fighting back at your union meeting.

#### Find out more at apwu.org/respect

Poorly trained managers are hurting morale in understaffed workplaces

#### In your opinion, is your workplace properly staffed?



Percentage (%) that answered question: 98.1% Blanks: 193/1.9% Total Surveys Received: 10,377

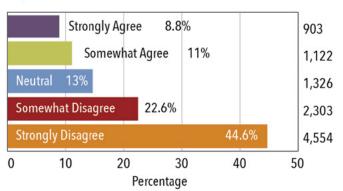
## Management in my facility has been properly trained to carry out their duties:

Strongly Agree 10.0%							
Somewhat Agree 11.4%							
Neutral	14.9%	6			1,521		
Somew	1at Disa	gree 20.6	%		2,103		
Strongly	Disagr	ee		43.1%	4,406		
0	10	20 Perc	30 entage	40	50		

#### Total: 10,221

Percentage (%) that answered question: 98.5% Blanks: 156/ 1.5% Total Surveys Received: 10,377

#### Management in my facility are fair and effective supervisors of the workforce:



#### Total: 10,208

Percentage (%) that answered question: 98.4% Blanks: 169/ 1.6% Total Surveys Received: 10,377

#### Management treats employees with dignity and respect:

	1,130				
	1,315				
Neut	ral 14.8%	6			1,505
Some	ewhat Disa	gree 21.	2%		2,162
Stron	4,068				
0	10	20 Perc	30 entage	40	50

#### Total: 10,180

Percentage (%) that answered question: 98.1% Blanks: 197/ 1.9% Total Surveys Received: 10,377

"WE DESERVE RESPECT" T-SHIRTS WILL BE AVAILABLE SOON!

"We Deserve Respect" t-shirts will soon be available at the APWU Store.

We

RESPECT

Visit www.apwu.org/store to check for availability.