

PROTECTING LITEBLUE FROM CYBERCRIMINALS

Multifactor Authentication Requirements

WHY IS MULTIFACTOR AUTHENTICATION NOW REQUIRED FOR LITEBLUE?

To protect employees and the organization from cybercriminals, the Postal Service will require multifactor authentication (MFA) for access to LiteBlue. Banks and other institutions that handle sensitive, personal information frequently use MFA.

WHAT IS MULTIFACTOR AUTHENTICATION?

Multifactor authentication is a security enhancement that requires you to provide two or more credentials before logging into an account.

WHAT DO I NEED TO DO?

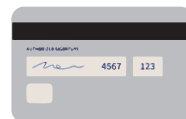
After **Jan. 15, 2023**, when you log in to LiteBlue:

- Reset your Self-Service Profile (SSP) password.
- Verify the last four digits of your Social Security Number (SSN).
- Set up your multifactor authentication preferences.
- After set up, you will be required to confirm your credentials each time you log in.

Credentials fall into 3 categories



1 Something you know.



2 Something you have.



3 Something you are.

Credentials should come from 2 different categories



Password



Verification



Access

WHERE CAN I GET MORE INFORMATION ON MULTIFACTOR AUTHENTICATION?

For more information or to view support materials:

- Go to the LiteBlue login page; and
- Select “Multifactor Authentication”.