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OFFICE OF THE
 ASSISTANT POSTMASTER GENERAL
 LABOR RELATIONS DEPARTMENT

Mr. Thomas Thompson
 Assistant Director
 Clerk Craft Division
 American Postal Workers
 Union, AFL-CIO
 1300 L Street, N.W.
 Washington, DC 20005-4128

ARTICLE	1
SECTION	6
SUBJECT	CFS TELEPHONE



Re: H1C-3D-C 23791
 Class Action
 Montgomery AL 36119

Dear Mr. Thompson:

Recently, we met to discuss the above-captioned grievance at the fourth step of our contractual grievance procedure.

The issue in this grievance is whether CFS management violated Article 1.6 of the National Agreement by answering the telephone and obtaining certain statistical and production reports.

After reviewing this matter, we mutually agreed that no national interpretive issue is fairly presented in this case. To the extent this grievance involves a supervisor answering telephone calls, Arbitrator Snow gives guidance on this issue at pages 17 and 54-55 of National Award AC-N-6922.

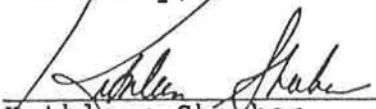
To the extent this grievance involves obtaining certain reports, AC-N-6922 should also be applied to the particular fact circumstances.


Accordingly, we agreed to remand these cases to the parties at Step 3 for further processing and application of the Snow Award AC-N-6922.

Please sign and return the enclosed copy of this letter as your acknowledgment of agreement to remand this case.

Time limits were extended by mutual consent.

Sincerely,


 Kathleen Sheehan
 Grievance and Arbitration
 Division


 Thomas Thompson
 Assistant Director
 Clerk Craft Division
 American Postal Workers



Date: 7-24-91