



UNITED STATES POSTAL SERVICE

Labor Relations Department
475 L'Enfant Plaza, SW
Washington, DC 20000-4100

October 29, 1987

ARTICLE	21.
SECTION	
SUBJECT	
Case 374413	

Mr. Thomas A. Neill
Industrial Relations Director
American Postal Workers
Union, AFL-CIO
1300 L Street, N.W.
Washington, DC 20005-4107

Re: S. Fountain
Spokane, WA
H4C-5D-C 16670

Dear Mr. Neill:

On October 27, 1987, a prearbitration discussion was held between Cynthia Hallberlin and Robert Tunstall of the above captioned case.

The issue in this case is whether employees are being properly trained in the handling of food coupons.

During the discussion, it was agreed that employees assigned and responsible for processing food coupons are to be provided training following the guidelines in Handbook TD-106A, Issuing Food Coupons, to meet the needs of the particular office. It was also agreed that without prejudice to the position of either party on similar issues, the letter of demand for \$2.00 is to be cancelled. Finally, it was agreed that this case is to be remanded to the parties at Step 3 where a determination based on the facts involved is to be made relative to the procedures being followed in Spokane.

Accordingly, the case is remanded for further processing including arbitration if necessary.

Mr. Thomas A. Neill

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Please sign and return a copy of this letter as acknowledgment of your agreement to the above, and withdrawing H4C-5D-C 16670 from the pending national arbitration listing.

Sincerely,



Stephen W. Furgeson
Acting General Manager
Grievance & Arbitration
Division



Thomas A. Neill
Industrial Relations Director
American Postal Workers
Union, AFL-CIO