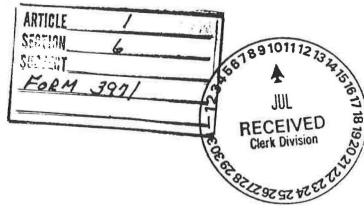


UNITED STATES POSTAL SERVICE ROOM 9014 475 L'ENFANT PLAZA SW WASHINGTON DC 20260-4100 TEL (202) 268-3816 FAX (202) 268-3074

OFFICE OF THE ASSISTANT POSTMASTER GENERAL LABOR RELATIONS DEPARTMENT

Mr. Thomas Thompson
Assistant Director
Clerk Craft Division
American Postal Workers
Union, AFL-CIO
1300 L Street, N.W.
Washington, DC 20005-4128



Re: H1C-1E-C 23345/23850 M. Bowen GMF Boston MS 02205

Dear Mr. Thompson:

On June 25, 1991, we met to discuss the above-captioned grievances at the fourth step of our contractual grievance procedure.

The issue in these grievances is whether management violated Article 1.6 of the National Agreement.

After reviewing this matter, we mutually agreed that no national interpretive issue is fairly presented in this case. These grievances involve supervisors answering phone calls and completing PS Form 3971. Arbitrator Snow gives guidance on this issue at pages 17 and 54-55 of National Award AC-N-6922.

Accordingly, we agreed to remand these cases to the parties at Step 3 for application of the Award AC-N-6922 to the fact circumstances, and for further processing, including arbitration if necessary.

Please sign and return the enclosed copy of this letter as your acknowledgment of agreement to remand these cases.

Time limits were extended by mutual consent.

Sincerely,

Kathleen Sheehan

Grievance And Arbitration

Division

Mr. Thomas Thompson
Assistant Director
Clerk Craft Division
American Postal Workers

Union, AFL-CIO

Date: 7-11-91



