

UNITED STATES POSTAL SERVICE 475 L'Enfant Plaza, SW Washington, DC 20260

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Mr. Gerald Anderson Executive Aide, Clerk Craft American Postal Workers Union, AFL-CIO 817 - 14th Street, NW Washington, DC 20005

> Re: APWU - Local Seattle, WA (BMC) 98003 H8C-5D-C-14136

Dear Mr. Anderson:

On February 20, 1981, we met with you to discuss the above-captioned grievance at the fourth step of our contractual grievance procedure.

The matters presented by you as well as the applicable contractual provisions have been reviewed and given careful consideration.

The question in this grievance is whether or not management violates Article II of the National Agreement. The Union contends that deaf employees are being discriminated against in the Seattle Bulk Mail Center because certified interpreters are not provided for all safety talks, on-the-clock meetings, films, etc, and because a TTY phone line has not been installed for emergencies and personal use.

No National position on the above issues has been formulated, however, reasonable steps may be taken to accommodate handicapped employees at local levels, on a case-by-case basis as determined by <u>local management</u>. Suggestions would include reducing safety talks and other communications, as appropriate, to writing.

Sincerely,

Róbert L. Eugene Labor Relations Department

